

# ***Residential Lifetime Limited Warranty***

1. Savage Surfaces warrants that our flooring flake system will not yellow or fade due to UV rays for a lifetime of the original purchaser. We also warranty against delamination and top coat wear for fifteen (15) years after installation to the original purchaser.
2. Savage Surfaces warrants that all polyaspartic flake products will be free from defects and will perform without failure for 15 years. Replacement is limited to original cost of materials or replacement, at the choice of Savage Surfaces (excluding shipping, taxes, and/or tariffs). Savage Surfaces sole responsibility under this warranty shall be the cost of replacement materials to fix or repair the failed areas only. A representative of Savage Surfaces must be present to assess the failed areas and judge the cause and mode of failure prior to any fix or repairs being made. Installers shall make their best effort to repair any issues in a timely manner.

## **WARRANTY EXCLUSIONS**

1. Abuse, alterations, damage due to animal chewing or clawing, excessive cat urine, cutting, chopping, accident, fire, extreme heat damage (over 250 degrees F), smoke damage and the like.
2. Conditions where extreme levels of moisture develop due to unforeseen circumstances such as sewage leaks, pipe breaks, etc.
3. Excessive use of solvents such as acetone, denatured alcohol, etc.
4. Scratches or cuts caused by dragging of heavy equipment.

## **How To Make A Claim**

Contact Savage Surfaces via phone or text at (440.714.3466). An appointment will then be made to investigate the issue. Savage Surfaces retains the right to inspect and determine the cause of the failure.

## **Disclaimer**

Any surface can be slippery, especially when wet with fluid. In no event shall Savage Surfaces be responsible for injury incurred by a slip or fall situation. It is the purchaser's sole responsibility to provide for their own safety and the safety of their guests. While slip resistant additives assist slip/fall prevention, there is no guarantee that someone will not slip while walking on coated areas. Savage Surfaces assumes no responsibility for slip-fall accidents.

## **MISCELLANEOUS**

No one is authorized to make any other warranties on our behalf; ANY IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE WARRANTY PERIOD SPECIFIED ABOVE by Savage Surfaces. SOLE LIABILITY WITH RESPECT TO ANY DEFECT SHALL BE AS SET FORTH IN THIS WARRANTY AND ANY CLAIMS FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING DAMAGE FROM WATER LEAKAGE) ARE EXCLUDED. Some states do not allow limitations on how long an implied warranty lasts, or for the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

We suggest you print this certificate and complete the information on the reverse and retain this warranty certificate in the event this warranty information is needed. Reasonable proof of purchase and/or the effective date of the warranty must be presented and/or product batch numbers, otherwise the effective date will be based upon the date of the identified batch manufacture.



**SAVAGE  
SURFACES**

**Savage Surfaces COATINGS WARRANTY INFORMATION (TO BE COMPLETED BY INSTALLER)**

Customer: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Install Date: \_\_\_\_\_ Area coated: \_\_\_\_\_ Color/Chip: \_\_\_\_\_

Condition: \_\_\_\_\_

Total Sq. Ft.: \_\_\_\_\_ Verticals: \_\_\_\_\_ Stairs: \_\_\_\_\_

Batch#: \_\_\_\_\_ Batch #: \_\_\_\_\_ Batch #: \_\_\_\_\_

**INSTALLER INFORMATION**

Installer: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

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